

UNITING ENERGY ASSIST PROGRAM

There are many simple things we can do to save energy and money in the home.

To help you better understand your energy bills, claim available discounts and concessions, plus learn some handy home energy saving tips, we have partnered with community service organisation Uniting Vic.Tas to offer free over-the-phone home energy advice appointments.

WHAT ADVICE AND SUPPORT CAN I RECEIVE?



BILL BASICS

Better understand your energy bill, if you are on the 'best deal' for you, and get help comparing offers

DISCOUNTS & CONCESSIONS

Get help checking all available discounts and/or concessions are being applied to your bill



HOME ENERGY EFFICIENCY

Learn how to save money on your bills with simple energy savings tips

PAYMENT SUPPORT

Get advice and support when you can't pay a bill, such as setting up an affordable payment plan, budgeting, and energy retailer support program referrals



ENERGY RIGHTS

Better understand your rights and where to get different kinds of support, including Government schemes

ADVICE IN YOUR PREFERRED LANGUAGE

Translator support is available if you would prefer to speak a language other than English.



MAKE AN APPOINTMENT

To make an appointment today, contact the Uniting team on **1800 313 126**. Monday-Friday 9am to 5pm.

Uniting Energy Assist is a joint initiative of Jemena and Uniting Vic.Tas

